



Winter News & Prayer Letter 2021

Crossline is still here for you!

As all our listeners are home based and as we are part of the National Christian Helpline, Crossline is still open to callers every day from 9am till midnight on

0300 111 0101.

(Calls are charged at the standard landline rate and included in any mobile or home phone call package which includes landlines).

Call numbers increase by 50%!

The Covid situation has had a real impact on our call numbers with our calls increasing by 52% over the same 4-month period last year. Call types are also varying with prayer in agreement being our number 1 call category. In descending order our other major call categories are emotional problems, family problems, healing, loneliness and anxiety. Some of our listeners are putting in extra shifts which is helping our callers get through to a listening ear much faster. Please do hold our callers and our listeners up in prayer.

The Christian Listening Pathway 2020. Course Update.

This event postponed from May 2020, will be re-planned for late 2021. Dates will follow.

Introducing Call5 and Call & Share

Many of our calls especially in these unusual times are from the lonely and hurting members of our community.

To address this issue Premier lifeline our partner in the National Christian helpline, has obtained government funding to set up two proactive schemes to help reach isolated and lonely people.

This is frontline Christianity reaching out to a hurting world.

Call 5 asks an individual to list just five people who they can call who possibly, wouldn't be on their normal call list. **Call and Share** is a scheme which churches or organisations can join to help them keep in touch with their normal members and communities. A number of training videos are available to help both individuals and churches to handle these calls in a professional and Christian way. Full details are listed on Page 3 of this prayer letter.

£££ Each call we receive costs us around £1:50. As most of you will be aware, we are a totally voluntary charity with no paid staff. Could you help us reach hurting people? A gift of just £15 helps us to comfort 10 people! To send a one-off gift or set up a standing order and become a Crossline Angel our bank account details are.

CROSSLINE (HULL) - Account no:- 41381765- Sort Code 05 05 27.

Save a Tree & cut our Costs



We currently mail around 20 Newsletters four times yearly with an additional 150 going by e-mail. With postage costs increasing and to reduce this cost, we are hoping to send more Prayer/Newsletters electronically.

To receive future Prayer/News by email just email prayer@crossline.karoo.co.uk with your full name and in the message line type 'email please'

Reasons to be Cheerful...

The Bible, unlocked with faith, is our key to understanding the foundations and core of our beliefs. The challenges, the promises the questions and answers are all included in this incredible book.

Our callers are often lifted by just a scripture, a verse, an example from this sacred book, some of it written over 3,000 years ago but just as relevant and powerful now as it was in that time with the situations, struggles and questions we currently face. Now, more than ever we need to buoy ourselves up with our faith by investing in more Bible time, we need the feeding of the Word to give out to that hurting world and share Gods great comfort, love and joy which is so desperately needed in our current situation!

Below are just a few scriptures to consider and lift your spirit.

- *So do not fear, for I am with you; do not be dismayed, for I am your God. I will strengthen you and help you; I will uphold you with my righteous right hand. Isaiah 41:10*
- *He gives strength to the weary and increases the power of the weak. Isaiah 40:29*
- *For great is his love toward us and the faithfulness of the Lord endures forever. Psalm 117:2*
- *My grace is sufficient for you, for my power is made perfect in weakness. 2 Corinthians 12:9*
- *The Lord is good; His love is eternal and His faithfulness lasts forever. Psalm 100:5*
- *Cast all your anxiety on Him because He cares for you. 1 Peter 5:7*
- *For I know the plans I have for you," declares the Lord, "plans to prosper you and not to harm you, plans to give you hope and a future. Jeremiah 29:11*

May God continue to bless and protect you and your family over the coming months.

Prayer Requests for Crossline;

Please pray for the continued protection for all staff, especially at this time for our listeners who are taking so many extra calls and putting in extra shifts, our trainee listeners, our finances and for all our callers, whose needs are real and many!

- I am interested in telephone listener training.
- I enclose my donation to support the ministry of Crossline.
- Please add our church to your prayer support list to receive your quarterly prayer letter.

Name

Address.....

Postcode..... Tel No.....

Church

Call5 and Call and Care

Demand for a listening ear has never been higher than over the past year.

To address this, two new schemes have been created to address some of the isolation, loneliness and mental health issues experienced across the country.

What is Call5?

Simply, just choose 5 people who would welcome a telephone call, a friendly voice and someone to talk to - friends, family, neighbours, work colleagues, or other contacts and commit to call them over the winter to ensure they know someone is there for them.

Although this is primarily a telephone-based project, it can also include contact through Skype, FaceTime, text, email or whatever your preferred contact method is for the people involved.

We know that for many people The contacts to the National Christian helpline is the only communication they have with the outside world. Your call could make such a difference in their lives and show a real Christian attitude to those hurting people.

For more information and to sign up for Call5 go to www.call5.co.uk

Call and Care – Serving Your Community.

This is a project for churches, organisations and community groups to reach out and support people in their congregations and communities by equipping and training local volunteers to make contact by telephone.

- **Identified Need-** Many people in our society today are isolated and lonely. The number of people and the intensity of isolation have been exacerbated by the circumstances surrounding the pandemic and varying stages of lockdown. Many do not have access to, or experience of using online solutions, **but almost everyone has a telephone.**
- **Vision-** That all those who are isolated are provided with the opportunity of a regular personal call from a friend, neighbour, family member or volunteer.
- **Mission-** To encourage people to make contact with and support those who are isolated using the telephone or other appropriate media, through organised local Call and Care Teams delivered by Community Groups (churches and other organisations).
- **Implementation-** The local Church identifies a coordinator/core group and a team of call-makers who will work under their leadership to call out to an identified list of people on a regular basis to check-in with them and be there for them.

Call and Care provides the online training and resources to help prepare the call-makers for their role. For further information go to www.callandcare.org.uk

We do hope you can support us in this venture!
