

PRESS RELEASE
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Hull Helpline Celebrates its 15th Year

Crossline, Hull's Christian telephone helpline is celebrating its 15th year of offering support and a listening ear to regional and national callers.

Having helped over 21,000 callers since its birth in 1998, Crossline has seen a 100% increase in calls over the past 4 years. Email calls are also on the increase along with a dramatic rise in calls from mobile phones.



A celebration and service awards evening was held at the Crossline office on Spring Bank attended by the team members of the totally voluntary Charity.

Pam Drinnan, director of Crossline said, "There are a growing number of people who face life's problems alone with no one to talk to. Crossline are here to offer a non-judgemental, compassionate and

confidential listening ear to those hurting people," she continued, "With our increased coverage and wealth of referral agencies, our listeners can help point people in the right direction, or just be there to share their problem whatever their faith or situation."

Crossline is supported by over 90 local Churches and takes around 40% of its calls from Hull and the East Riding with the balance coming from callers as far afield as the USA and New Zealand.

Crossline was also instrumental in forming the Christian Helpline Association including the other three Crossline's in the UK and also London's Premier Lifeline. While 24 hour coverage is the goal, this cooperation means free coverage is now available between 9am and 12 midnight every day of the year on 0300-111-0101.

Due to the growing high demand Crossline is seeking listeners to cover the call volumes they are experiencing. For details call the Crossline office on 01482-610054 or email pam@crossline.karoo.co.uk. **END**

For Further information please email or call David Drinnan Mobile 07931-591-268